

2026 WARRANTIES

AUTOMATIC SLATTED COVERS AND SLATS

ROLLINSIDE, ROLLFIT, ROLLIN, ROLLENERGY EVOLUTION, TIXIT, CONTURA, MOON, PURE SERIE, ROLLEASY 2, ROLLOVER, CF ALU SERIE, MOOVE'O, OPAQUE PVC 69 SLATS, OPAQUE PVC 84 SLATS, SOLAR POLYCARBONATE SLATS AND OPAQUE POLYCARBONATE SLATS



CF group warrants:

- the reel system for 2 years.
- the tubular motor for 5 years.
- the dry pit motor for 3 years.
- above-ground automatic cover motors for 3 years (2 years for Rolleasy 2 and CF Alu Serie above-ground automatic slatted covers).
- the control box for 2 years.
- the Securiwall for 2 years.
- the batteries for 1 year.
- the solar sensors for 2 years.
- the LED lighting and Pool Sound option for 2 years.
- the opaque PVC 69 slats for 3 years.
- the opaque PVC 84 slats for 3 years.
- the solar polycarbonate slats for 5 years against distortion due to temperature, and damage caused by hail.
- the opaque polycarbonate slats for 5 years

In general, the warranty covers all manufacturing defects.

The warranty will be void if repairs and/or modifications and/or adaptations were made without taking our technical recommendations into account.

It covers all the electric equipment (motors, correct operation of limit switches and control box) on the explicit condition that the wiring between the control box and the motorisation has been installed according to the assembly instructions, especially in terms of wire size depending on its length, and the French C 15-100 standard.

Similarly, the warranty for in-ground automatic slatted covers with a tubular motorisation will only apply if the watertightness kit composed of a connection box and all connection technology provided has been fully installed according to our instruction manual.

It only takes effect if the retailer or installer notifies our company and returns the defective parts to us for examination.

The warranty is limited to the replacement of defective parts (in normal conditions of use), and does not include costs of dismantling and reassembly, or compensation.

CF group will assess the application of the warranty in case of appearance defects on our decking. Colour-fastness is not covered by the warranty.

The liability of CF group cannot be incurred for personal injuries, material damage or loss of earnings (penalties).

No compensation can be claimed for any reason whatsoever.

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**Recommendations:**

- The upwards and downwards movements of the slats in the water near the coping must be done with sufficient space to avoid touching the edges of the coping (if necessary, disk the coping).
- In summer and in winter, do not cover slats with products not designed to do so, the slats risk warping, except for the Ivernea (in autumn and winter) or the Ivernea Plus (all seasons).
- Never leave objects on the cover (towels, buoys, etc.) because, in direct sunlight, the slats would be locally expanded and the warranty would be void.
- In the case of hard frost, it is strictly prohibited to exert any pressure on slats.
- For overflow pools, if there is a storm, make sure precautions have been taken to prevent the cover from being blown off.
- Rubbish, leaves and other dirt must be taken off the slats (otherwise, irreversible brownish stains will appear on the slats and this biological phenomenon does not fall within the scope of our warranty).
- In the case of the use of salt electrolysis, the installation of a pool earth connect to the cover is imperative.

Recommendations for use, care and maintenance: available on p. 277 and in the product installation manuals.

Are excluded from the warranty:

- Damage due to transport.
- Assemblies or installations which are defective or do not comply with our installation instruction.
- Modifications made to the goods without the agreement of the manufacturer.
- Consequences of the installation of product component or complement not supplied by DEL, without preliminary agreement by DEL.
- Connection or voltage errors.
- Abnormal wear due to the incorrect fitting of the tube.
- Wear to the engine and box due to non-compliance with wiring rules.
- The polycarbonate slat warranty does not apply if the pool water is treated with bromine or products containing bromine.
- Variations over the years in the colour of PVC and solar polycarbonate slats due to the weather conditions to which the slats are exposed.
- Variations in the appearance of the black joints of opaque PVC 84 slats in cases of non-compliance with the requirements of NF EN 16713-3 regarding water treatment, and in particular in cases of unbalanced water.
- Condensation that occurs naturally in polycarbonate slats.
- Deformation of the slats due to the difference in temperature between their underside in contact with the water and their upper side in contact with the air and exposed to the sun: the slats may temporarily show a vertical curve, causing their ends to lift or sink. This deformation is temporary and reversible when temperatures return to normal. When this deformation is present, safety is not affected.
- Variations in appearance, particularly in colours, of ipe and ceramic stoneware deckings, including within the same batch.

Log on to <https://www.del-piscine.fr/en/> to view all our warranties.